

# Symmetry Software ensures business continuity by securely moving backups to the cloud with StarWind Virtual Tape Library (VTL)



## About the company

Symmetry Software is a U.S.-based payroll-related technology application company, with years of history and experience.

## Industry

Software Development

## Geo

USA

## Solution

StarWind Virtual Tape Library (VTL)

*"Support for StarWind VTL is great! Even though it did take several days to resolve the issue they worked on the problem every day until it was resolved. StarWind allowed us to use our Backblaze account and keep all our backups in the same location."*

**Tracie Kline,**  
System Administrator

## Challenge

Prior to the deployment of StarWind Virtual Tape Library (VTL), Symmetry Software operated with a relatively small IT infrastructure. It primarily relied on a handful of onsite servers and Microsoft 365 for its business operations. The absence of an effective offsite backup strategy was a major concern. This issue hindered the company's ability to safeguard critical data in the event of a disaster or data loss.

Symmetry Software urgently needed a solution to enable offsite backups.

## Solution

With StarWind VTL, Symmetry Software managed to convert its backup strategy into more efficient without purchasing customized hardware. StarWind provided the company with the possibility to move all its backups to one cloud location, systematizing data, using the same Backblaze storage account. The company's offsite backup capabilities have been vastly improved, ensuring the safety and availability of its critical data.

The work of StarWind Support Team impressed the company's executives significantly because it allowed Symmetry Software to expand its current backup solution on the whole IT infrastructure without even changing it.