



### About the Company

#### Superior Support Resources (SSR)

is a U.S.-based IT services and consulting company for small to mid-sized organizations. SSR helps businesses avoid unnecessary IT spending, while increasing productivity and profitability, and reducing risk. The company is certified to deliver custom Microsoft, Cisco, Citrix, VMware, HP, Dell, and many other vendor solutions.

### Company Profile

Information Technology & Services

### Contact Person

#### Nick Gertmann, Field Engineering

Lead/Manager

### Problem

The company needed a hyperconverged platform to better IT infrastructure performance.

### Solution

With StarWind HCA, the company receives a turnkey hyperconverged platform meeting the performance, redundancy, and scalability requirements.

# Superior Support Resources unlocks a new customer base by implementing a remotely supported and managed IT infrastructure built around StarWind HCA

## Problem

Before implementing StarWind HCI Appliance (HCA), the client company of **Superior Support Resources** had HPE StoreVirtual Storage with multiple VMware, Hyper-V, Citrix, and Proxmox hypervisors. HPE StoreVirtual Storage could no longer be purchased or supported by HPE, so the company was looking for a 2-node solution reasonably priced for SMBs. Superior Support Resources analyzed the platforms from StorMagic, Open-E, HPE, EMC, and NetApp but StarWind was best fitted in terms of the company's requirements and budget.

## Solution

Using **StarWind HCA**, SSR created a 2-node hyperconverged environment greatly supported. Currently, a hyperconverged IT infrastructure powered by StarWind satisfies all the company's requirements, providing high availability (HA) and seamless failover, while maintaining the top quality of speed and performance. In the future, Superior Support Resources plans to stick to StarWind and implement other StarWind solutions.



The ease and cost of StarWind HCA deployment was a win-win situation for us streamlining our infrastructure deployment projects as well as being kind to our client's pocketbooks.

**Nick Gertmann, Field Engineering Lead/Manager**