Seneca Family of Agencies ensures continuous operation of critical applications by consolidating its virtual environment around StarWind HCI Appliance (HCA)

seneca

About the company

Founded in 1985, Seneca Family of Agencies (formerly Seneca Center) is a nonprofit organization that provides mental health, education, foster care, and juvenile justice services for children and families facing complex challenges. Each year, its services reach more than 25,000 children and families.

Industry

Healthcare

Location

North America (United States)

Contact Person

Network & Computer Systems Administrator

"With StarWind, we're able to run all our VMs off two nodes with very reliable high availability and excellent performance. The current infrastructure works great. Your support is amazing. Helpful, fast, and always on top of things."

Network & Computer Systems Administrator

Challenge

Before implementing StarWind HCI Appliance (HCA), Seneca Family of Agencies relied on a mix of aging VMware hosts and a Hyper-V cluster to run its virtual environment. As the organization expanded, the infrastructure became difficult to scale. VM migrations between VMware hosts were problematic, and the Hyper-V cluster often moved VMs slowly between nodes. Storage capacity was also limited, and routine patching required off-hours maintenance because the cluster lacked enough resources to keep all workloads running during updates.

With an expensive VMware support renewal approaching and growing performance and storage issues, the organization needed a more efficient and scalable virtualization platform.

Solution

Seneca Family of Agencies chose StarWind HCI Appliance because it provided a reliable and cost-effective platform built around a Hyper-V cluster with high availability. The solution allowed the organization to run all VMs smoothly across two nodes, later expanding to three nodes to support infrastructure growth. VM migration between hosts became fast and seamless, eliminating previous performance issues.

The new environment also delivered significantly better storage capacity and overall performance. As a result, routine patching can now be completed during business hours without interrupting critical services, while the infrastructure continues to scale to meet future demands.

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